

# Environmental and Corporate Social Responsibility Policy



## Responsible Business

CyberTherm International Limited is committed to developing its business with environmental, social and economic sustainability uppermost in the determination of its success. As such these goals are recognised in the key performance indicators of CyberTherm's quality management system.

## Environmental Perspective

CyberTherm's objective is to supply customers with products that satisfy various needs related to heating in the home and office. These products have been developed to increase the energy efficiency of space heating systems. Consequently a reduction in the impact of human activity on the global environment is a key goal in our corporate strategy. However, we appreciate and understand that our activities and operations have a detrimental effect on the environment, both locally and further afield. We therefore commit to regular assessment of this impact and to its reduction by continuous improvement to our environmental practices. We expect the same commitment from our suppliers and partners so that at every stage, from raw material to end product, the impact on the environment will be minimised. Compliance with all relevant environmental legislation is a minimal level of performance and will be exceeded wherever possible.

## Social Respect

As an international company, CyberTherm acknowledges its role as a model company in the global, national and local community. Our attitude shall be characterised by respect for and positive interaction with the cultures, customs and values of individuals and groups in the communities and areas in which we operate. We will always endeavour to go beyond the requirements of national standards and legislation.

## Transparent Interaction

In order to strengthen our corporate responsibility policy and to complement our environmental and social policies, we at CyberTherm consider open, honest and fair discussion and interaction with all stakeholders as fundamental to our operational practice.

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